

Application for Telephone Service
COON VALLEY FARMERS TELEPHONE COMPANY
 PO Box 398, Coon Valley, WI 54623 (608)452-3101 Fax (608) 452-3100

Applicant's Name _____ Date _____
 Social Security Number _____ (optional) – used for payment of account Date of Birth _____
 Street Address/Fire # _____ City _____ Township _____
 If Rental Property - Name of Landlord _____ Contact Number _____
 Billing Address _____ City _____ State _____ Zip _____
 Directory Listing _____
 Who lived at this address previous to you: _____
 Where Are You Employed _____ How Long _____ Work # _____
 Emergency Contact: _____ (name, address, phone number)

CONTACT NUMBERS: Cell Phone Number/s _____ / _____
 Other Contact Numbers _____

Eligible for Lifeline/ Linkup (Yes) _____ (No) _____ (Ask for Forms if Eligible) Telephone Number Assigned _____

Local Services Requested:	Monthly Charges		BUSINESS LINE	
RESIDENT LINE			Single Line (Bus)	\$16.00 _____
Line	\$16.00 _____	Includes CWT, CFD, Automatic Recall	Key system Line	\$18.50 _____
Interstate Access Charge	\$ 6.50 _____		(Includes CWT, CFD, Automatic Recall)	
Non Published #	\$1.50 _____ (May want blocking)		Interstate Access Charge	
Non Listed #	\$1.00 _____ (May want blocking)		Single Line Business	\$6.50 _____
			Multi Line Business	\$9.20 _____

Additional Features Available	Monthly Charge
Caller ID/Number	\$3.00 _____
Caller ID Name/ Number	\$4.50 _____
Caller ID on Call Waiting	\$1.75 _____ (must have Call Waiting & Caller Id)
Call Waiting	\$.00 FREE
Voice Mail	\$4.00 _____
Caller ID Blocking	\$1.75 _____
Toll Block	\$.90 _____
Call Forwarding	\$.00 FREE
3-Way Calling	\$1.75 _____
Call-Recall (Wake-up)	\$1.75 _____
Call Forwarding	\$1.75 _____
Automatic Call Back	\$1.50 _____
Automatic Recall	\$.00 FREE

New Service Order Charge	
Initial Service Order Charge	\$20.00
Central Ofc Connection Chg	\$ 5.00
Line Connection	\$10.00
Jack Charge	\$ 6.00
Trip Charge	\$12.00
Number Change	\$15.00
Wire a house	\$40.00 per hr
Other charges on a time & material basis	

900 Block (Block Calls to 900/999) Yes _____ No _____ (NO CHARGE FOR THIS FEATURE)

Long Distance Carrier _____ For All Calls (See List on Back of Application)

In making this application the undersigned agreed to the rules and regulations of the Telephone Company as set forth in the exchange tariff, and to any general change in rules, or rates for the service furnished under this application. This application becomes a contract when accepted in writing by the Telephone Company.

The Public Service Commission of Wisconsin's Administration Code Chapter 165.052(5) states:
 A utility shall not disconnect any Residential service without notifying the County Department of Health and Social services at least 5 calendar days prior to the scheduled disconnection of the customer if a responsible person has made a written request for this procedure to the utility. We are required to inform you of this right.

Advance Payment Required \$60.00

Applicant's Signature _____ **Service to begin** _____

ARE YOU INTERESTED IN Digital Cable Television _____
 or DSL _____

Important Message About Your Customer Proprietary Network Information (CPNI)

The protection of your account information has always been very important to us, so has the opportunity to provide you with excellent customer service.

In order to continue providing you with this level of service, we ask that you read the following information carefully, as the Federal Communication Commission (FCC) has imposed new rules on all telecommunications providers.

These rules require that we obtain verification from you before we can provide you any information on your billing account. The following new rules are now in effect:

- Customers requesting information in person will be required to provide a photo ID.
- Customers requesting information over the phone will be required to provide us with the account password (see below for establishing a password for your account). If a password is forgotten the customer will have established a "verification question" and "answer" that will allow us to provide or reset the forgotten password.

Customers not able to provide the required verifications above will only be allowed to receive their account information through the mail. The information may only be sent to the address on the customer account.

Also at this time we are encouraging our customers to make any name changes to their account that would make account access easier for those who need to inquire about the account. For example, adding the other spouse's name if the account is listed in only one spouse's name. For this process, our company will waive the one-time charge that is normally charged for name changes.

Please complete the information below and submit with your payment. Thank you!

(Cut on the dotted line and return the portion below with your next payment.)

.....

Account name (as it appears on the bill): _____

Additional name(s) to add to the account: _____

Relationship to account holder: _____

Account number: _____

(appears in the upper right corner of your bill. Example: 099-0001234-0001)

Select a password (12 character maximum): _____

(NOTE: If you are a business account, please provide this information to the person(s) within your company that require access to your account information.

Check only **ONE** verification question and provide the answer:

In what state/province was your mother born? **Answer:** _____

In what state/province was your father born? **Answer:** _____

What is your mother's zodiac sign? **Answer:** _____

What is your favorite holiday? **Answer:** _____

What is your favorite pet's name? **Answer:** _____



Residential High-Speed Internet Pricing

Speed (downstream/upstream)	Price/mo.	Best for customers who use:
5 Mbps/1 Mbps	\$35	Basic Web, 2 devices/stream of HD Internet Video (Netflix)
10 Mbps/1 Mbps	\$45	Multiple HD video Streams For multiple devices and online gaming
20 Mbps/1 Mbps	\$55	Ultra HD (4K) video streaming, Online gaming, large file transfers
*30 Mbps/5 Mbps	\$65	Ultra HD (4K) video streaming, Online gaming, large file transfers online gaming, large file transfers
*50 Mbps/10 Mbps	\$75	Multiple Ultra HD (4K) video Streams, online gaming, large File transfer.
*100 Mbps/20 Mbps	\$95	Multiple Ultra HD (4K) video streams, online gaming, large file Transfers
*200 Mbps/ 200 Mbps (fiber Only)	\$125	

Bundle phone, Internet, and video services and save \$5.00/mo.

Business High-Speed Internet Pricing

Speed (downstream/upstream)	Price/mo.
*10 Mbps/10 Mbps	Call for pricing
N*20 Mbps/20 Mbps	Call for pricing
*30 Mbps/30 Mbps	Call for pricing
*50 Mbps/50 Mbps	Call for pricing
*100 Mbps/100 Mbps	Call for pricing
*1 Gbps/1 Gbps	Call for pricing

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Requires fiber optic or VDSL – call for availability

Optional Services & Equipment

Service	Price/mo.	Equipment	Price
CVFTC Wireless Internet	\$1.99	Floor Surge Protector	\$25.00
Additional 1 Mbps upstream	\$5.00	Wall-mount Surge Protector	\$20.00
Static IP Address	\$10.00	Additional Email Accounts	\$2.00

Video Pricing

Residential Packages		Commercial Packages	
**Package	Price	**Package	Price
Local Basic	\$39.95	Commercial	\$81.95
Basic	\$81.95	Big Ten Network	\$24.00
Expanded	\$88.95	Fox Sports North	\$40.00
HBO	\$20.95	Golf Channel	\$12.00
Starz Super Pak	\$16.95	Music Choice	\$20.00
Cinemax	\$13.95	High Definition (HD)	FREE
Showtime	\$16.00	Standard set-top box	\$4.00
Playboy	\$15.00	DVR set-top box	\$6.00
NFL Red Zone	\$49.95 / yr		
High Definition (HD)	\$7.95		
HD (Local Basic only)	\$4.95		
Standard set-top box	\$4.00		
DVR set-top box	\$6.00		

***One standard set-top box is included in each package price*

NOTE: IF YOU ARE ON FIBER YOUR INTERNET SPEED IS SYMETRIC.

- . Video activation fee: \$55
- Internet installation: \$40/hr.
- Additional services labor: \$40/hr.

Advanced payment required.

Billing Policy:

High-speed Internet is billed one month in advance. Your charges will appear in an itemized section on your CVFTC bill. Bills are issued the 1st of each month and are due by the 15th of that month. Call our office at (608) 452-3101 with any questions or to apply for service.

Installation & Service Order

Date: ___ / ___ / ___ Time: _____ AM/PM

Customer Information

Customer: _____

Address: _____

Phone: _____

Cell: _____

Email: _____

Internet Speed: _____ Mbps

Username: _____@mwt.net

Only if wants mwt.net

Password: _____ (must be at least 8 characters)

Office Information

Only if wants mwt.net

USER Name _____@_____

Video Activation Fee: \$55
 Internet Installation: \$40/hr.
 Installation Each box
 over 3 \$40.00 Ea

Package: Local Basic Cinemax
 Basic Showtime
 Expanded Playboy
 Commercial NFL Red Zone
 HBO HD
 Starz Super Pak DVR

Service Medium: Copper Fiber

Pair/Strand: _____ EN: _____

Pair/Strand: _____ EN: _____

Pair/Strand: _____ EN: _____

Pair/Strand: _____ EN: _____

CVFTC Wireless? Yes / No

SSID: _____

Customer-owned Wi-Fi Router? Yes / No

Password: _____

STB 1: SD HD DVR Model: _____ MAC: _____

STB 2: SD HD DVR Model: _____ MAC: _____

STB 3: SD HD DVR Model: _____ MAC: _____

STB 4: SD HD DVR Model: _____ MAC: _____

STB 5: SD HD DVR Model: _____ MAC: _____

Quantity	Equipment	Price
	Floor Surge Protector	\$25.00
	Wall 6-Port Surge Protector	\$20.00
	Network Interface Card	\$25.00
	Ethernet Switch	\$25.00 or \$1.50/mo
	Wi-Fi Adapter	\$25.00
	CVFTC Wireless	\$1.99/mo
	EnGenius (Indoor/Outdoor)	\$5.00/mo

Filter Location: Protector On Phones
 Basement No Filter

Modem/ONT Location: Protector Living Room
 Basement _____

Internet Installation Labor: _____ hours

Video Installation Labor: _____ hours

Technician _____

Date Completed _____

CVFTC 5/10/2019		CHANNEL LINE - UP		(Expanded Cont)	
LOCAL BASIC		BASIC CONTINUED		Basic Continued	
1	Information	34	ESPN 2	187	Weather
2	Cashton Schools	37	ESPN U	202	Bravo
3	DeSoto School	38	NFL Network	203	FXM (FX Movie Channel)
5	WGN	39	Fox Sports 1 (FS1)	206	Classic Art Showcase
6	Viroqua Schools	41	Outdoor		
7	Westby Schools	42	NBC Sports		
8	CBS (WKBT)	44	FS2	\$81.95 per month (BASIC)	
9	My TV (WKBT-DT 2)	47	Fox Sports Wisconsin Plus	EXPANDED	
10	CW (WXOW-DT 2)	50	Olympic	1	Information
11	Vernon Memorial Healthcare	53	C-Span	2	Cashton Schools
12	Decades (WXOW-DT 3)	54	C-Span 2	3	DeSoto Schools
13	NBC (WEAU)	55	Home Shopping Network	5	WGN
14	Vernon Local 1	56	QVC	6	Viroqua Schools
15	Vernon Local 2	57	Jewelry TV	7	Westby Schools
16	Local Weather	58	QVC 2	8	CBS (WBKT)
17	WDRT (91.9 FM Radio)	61	WLAX Laff	9	My TV (WKBT-DT 2)
18	WVRQ (1360 AM Radio)	62	WLAX GritTV	10	CW (WXOW-DT 2)
19	ABC (WXOW)	63	WXOW TV4 - Court TV	11	Vernon Memorial Healthcare
20	Antenna TV (WEAU-DT 2)	64	WXOW TV5 - Justice TV	12	Decades (WXOW-DT 3)
21	Heroes & Icons (WEAU-DT 3)	100	PBS Kids	13	NBC (WEAU)
22	Movies (WEAU-DT 4)	101	Boomerang	14	Vernon Local 1
23	UPN (KQEG)	102	Cartoon Network	15	Vernon Local 2
24	Me TV (WLAX-DT 2)	105	Nickelodeon	16	Local Weather
25	FOX (WLAX)	106	Disney XD	17	WDRT (91.9 FM Radio)
27	Create TV (WHLA-DT3)	107	Disney Junior	18	WVRQ (1360 AM Radio)
28	WIS (WHLA-DT 2)	108	Universal Kids	19	ABC (WXOW)
31	PBS (WHLA)	109	Freeform	21	Heroes & Icons (WEAU DT3)
55	Home Shopping	110	Animal Planet	22	Movies! (WEAU-DT 4)
56	QVC	111	Comedy Central	23	UPN (KQEG)
57	Jewelry TV	113	FX	24	MeTV (WLAX-DT2)
58	QVC 2	114	FXX	25	FOX (WLAX)
61	WLAX Laff	116	Syfy	27	Create TV-WHLA-3)
62	WLAX Grit TV	117	TBS	28	WIS (WHLA-DT2)
63	WXOW TV4 - Court TV	118	Paramount Network	29	MLB Network
64	WXOW TV5 - Justice TV	119	TNT	30	Big Ten Network
142	TBN	120	TV Land	31	PBS (WHLA)
143	EWTN	121	USA	32	Fox Sports North
	\$39.95 per Month	122	RFD	33	ESPN
	BASIC	123	Cowboy Channel	34	ESPN2
1	Information	125	Hallmark Movies & Mysteries	35	ESPN Classic
2	Cashton Schools	127	Hallmark	36	ESPNews
3	DeSoto School	129	Tru TV	37	ESPN U
5	WGN	130	Lifetime	38	NFL Network
6	Viroqua Schools	131	Lifetime Movie	39	Fox Sports 1
7	Westby Schools	132	Lifetime Real Women	40	Golf
8	CBS (WKBT)	134	Oxygen	41	Outdoor
9	My TV (WKBT-DT 2)	142	TBN (Trinity Broadcasting)	42	NBC Sports
10	CW (WXOW-DT 2)	143	EWTN	43	Sportsman
11	Vernon Memorial Healthcare	150	A & E	44	FS2
12	Decades (WXOW-DT 3)	153	Discovery	45	SEC Network
13	NBC (WEAU)	154	Investigation Discovery	46	SEC Overflow
14	Vernon Local 1	160	History	47	Fox Sports Wisconsin Plus
15	Vernon Local 2	161	HGTV	50	Olympic
16	Local Weather	162	TLC	53	C-Span
17	WDRT (91.9 FM Radio)	163	National Geographic	54	C-Span 2
18	WVRQ (1360 AM Radio)	164	Travel	55	Home Shopping Network
19	ABC (WXOW)	167	National Geo Wild	56	QVC
20	Antenna TV (WEAU-DT2)	169	Great American Country	57	Jewelry TV
21	Heroes & Icons (WEAU-DT3)	170	CMT	58	QVC 2
22	Movies! (WEAU-DT 3)	171	MTV	61	WLAX Laff
23	UPN (KQEG)	172	VH1	62	WLAX GritTV
24	MeTV (WLAX-DT2)	173	MTV2	63	WXOW TV4 -Court TV
25	FOX (WLAX)	178	Fox Business	64	WXOW TV5 -Justice TV
27	Create TV (WHLA-DT3)	179	CNBC World	100	PBS Kids
28	WIS (WHLA-DT2)	181	CNBC	101	Boomerang
29	MLB Network	182	CNN	102	Cartoon Network
30	Big Ten Network	183	CNN International	103	Discovery Family
31	PBS (WHLA)	184	FOX News	104	Disney
32	Fox Sports North	185	CNN Headline	105	Nickelodeon
33	ESPN	186	MSNBC	106	Disney XD
				107	Disney Junior
					108 Universal Kids
					109 Freeform
					110 Animal Planet
					111 Comedy Central
					112 E!
					113 FX
					114 FXX
					115 GSN (Game Show)
					116 SyFy
					117 TBS
					118 Paramount Network
					119 TNT
					120 TV Land
					121 USA
					122 RFD
					123 Cowboy Channel
					125 Hallmark Movies & Mysteries
					127 Hallmark
					129 Tru TV
					130 Lifetime
					131 Lifetime Movie
					132 Lifetime Real Women
					133 Ovation
					134 Oxygen
					137 WE (Women's Entertainment)
					138 Food Network
					139 Cooking
					141 UP
					142 TBN (Trinity Broadcasting)
					143 EWTN
					148 Crime & Investigation
					149 Viceland
					150 A & E
					151 BBC America
					152 Viceland
					153 Discovery
					154 Investigation Discovery
					155 Oprah Winfrey (OWN)
					156 Destination America
					157 Science
					158 AHC (American Heroes)
					159 Discovery Fit & Health
					160 History
					161 HGTV
					162 TLC
					163 National Geographic
					164 Travel
					165 DIY
					167 National Geo Wild
					169 Great American Country
					170 CMT
					171 MTV
					172 VH1
					173 MTV2
					175 Fusion
					177 BBC World News
					178 Fox Business
					179 CNBC World
					181 CNBC
					182 CNN
					183 CNN International
					184 FOX News
					185 CNN Headline
					186 MSNBC
					187 Weather
					197 Sundance
					198 IFC
					200 Cloo
					201 AMC
					202 Bravo
					203 FXM (FX Movie Channel)

